

Things you need to know about before booking a cottage and some helpful information

Legal basis for holding your data

The data you provide on this rental agreement along with payments received and outstanding is held by us to perform our contract with you and any contact with you will be solely for the purpose of the holiday you book with us.

Extra Guests

Under no circumstances do we allow guests to have extra visitors in the cottages using sleeping bags and camp beds. Nor are tents allowed as extra accommodation. Please inform us if you wish to have an extra visitor. Charges for extra guests, which includes babies, are shown on the tariff.

Cancellation

If the holiday is cancelled, whatever the reason, the whole rent is due. If we are able to re-let the weeks involved, the deposit will be returned less an administration fee of £65.00. This also applies to guests who wish to change the date of their booked holiday. In this instance there will be no administration fee charged.

For their own protection prospective visitors are advised to insure their holiday against cancellation.

Heating/electricity

Gas, oil and electricity are not included in the rent. The meters are read at the start and end of the holiday and guests pay their account before leaving. The rate is the same as charged by the utility company. All the cottages have central heating except Lavender which has off-peak heating and electric fires.

Linen/Household

Linen inc.towels is extra (included in the rent of Meadow House). Beds are made up for your arrival.

Please say how many guests and beds on the booking form.

Beds have duvets and pillows. Double beds are 5' and single beds 3', except Lavender which is 4'6".

Bath mats and t.towels are provided.

Wi-fi

It is suitable for emails and visiting websites, but not for streaming. It can occasionally go down in which event do not attempt to re-boot the router. Please contact Nicky on 01872580295 or 07890863002.

Wood

On arrival the log basket and wood shed are full of wood and a couple of days supply of kindling is provided. The wood provided is included in the rent, but there will be a charge if more wood is required.

Cleaning

The cottage must be left clean and tidy at the end of your stay e.g. saucepans cleaned, oven wiped and carpets hoovered. We do not expect spring cleaning, but if sofas and carpets are covered in sand and dirty saucepans left in the sink, we do not have time to get the cottage ready for the next visitors.

Dogs

Dogs are very welcome except bitches in season who are strictly forbidden. Dogs must be treated for fleas or wear a flea collar. Please bring your own dog blanket and basket. Dogs are allowed on the beaches, but be a responsible owner. We don't have many rules, but dogs are not allowed in the bedrooms and certainly not on the beds.

Boats and Moorings

A deep water or tidal mooring can be arranged for a small fee. Sailing dinghies and tenders can be kept on the dinghy park also for a fee. Please let us know in advance if you want a mooring. Boats can be launched from the slipway, but there is a width restriction. The moorings and dinghy park are not owned by the cottages, and fees are paid direct to Mrs V Grant-Dalton or Nicky on arrival.